



दक्षिण मध्य रेलवे
SOUTH CENTRAL RAILWAY
VIJAYAWADA DIVISION

Divisional Office
Personnel Branch
Vijayawada
Dt. 20.02.2024.

No. SCR/P-BZA/Staff Grievances/ABHILASHA

All Concerned

Sub: An “**ABHILASHA**” Desk is launched to redress the Grievances/
Interviews of Staff of BZA Division on all working days from 16.00hrs.
to 17.00hrs. in Personnel Department/BZA.

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An “**ABHILASHA**” Desk is launched for convenience of the staff of BZA
Division to redress their Staff Grievances/Interviews on all working days from
16.00 hrs. to 17.00 hrs. in Personnel Department.

In this connection, the following Personnel Officers are nominated to redress
the staff grievances through Abhilasha Desk on all working days as mentioned
against each officer.

Sl. No.	Name of the Officer	Day	Link Officer
1.	Sri N. Subhash, DPO	Monday	APO/Elec.
2.	Sri M. Anirudh, APO/T	Tuesday	APO/Engg.
3.	Sri P. Sreenath, APO/Elec	Wednesday	APO/Mech.
4.	Sri B. Saila Sudhakar, APO/Engg.	Thursday	APO/T
5.	Sri K. Srinivasa Rao, APO/Mech	Friday	DPO

Sri K. Seshagiri Rao, OS/PB and Sri Nagaraju, S&WI are nominated to
record the grievances of the staff who represented to the Abhilasha Desk, duly
prepare a googlesheet and enter the details of the grievances like Date, Name of the
emp., Designation, Department, Station, Details of Grievance, Dealing clerk, Target
date. etc. If required, create an e-office file and enclose the representation & all the
documents which were submitted by the employee and send the file to concerned
dealer to redress the same within 07 days for Personnel Dept. issues and redress
the issues if pertains to inter departmental/divisional within 15-30 days.

In view of the above, all the staff of BZA Division are advised to utilize the
Abhilasha Desk for redressing their Staff Grievances through direct Interviews with
Personnel Officers on all working days from 16.00hrs to 17.00hrs. as mentioned
above.


(ANAND KATTA, IRPS)
Sr.DPO/BZA

Copy to:-

PS(Gaz) to DRM for kind information of DRM/BZA.
PS to ADRM(I) & ADRM(O) for kind information of ADRM (Infra) & ADRM (OP)
All Branch Officers for kind information please.
DSs....SCRES, SCRMU, SC& ST Association, OBC Association/BZA.